

Carpet Cleaner



Great care has gone into the manufacturing of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first two years after the date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, please contact us via our after sales support services. Contact information can be found below.

After Sales Support

TEL **1-888-367-7373**

Mon – Fri, 9:00 AM – 4:00 PM CST Email: customer-service@wk-usa.com

621 IL Rt. 83, Ste. 202 Bensenville, IL 60106 USA

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IMPORTANT SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

When using an electrical appliance, basic safety precautions should always be followed, including the following. **PLEASE READ AND SAVE ALL INSTRUCTIONS BEFORE USING THE CARPET CLEANER.**

WARNING – To reduce the risk of fire, electric shock or injury:

- 1. Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- 2. To reduce the risk of electric shock use indoors only.
- 3. Do not allow this to be used as a toy. Close attention is necessary when used by or near children.
- 4. Use only as described in this manual. Use only manufacturer's recommended attachments.
- 5. Do not use with a damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- 6. Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- 7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or appliance with wet hands.
- 9. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce air flow.
- 10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- 11. Turn off all controls before unplugging.
- 12. Use extra care when cleaning on stairs.
- 13. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 14. To reduce the risk of fire Do not use a flammable or combustible liquid to clean a floor.
- 15. This appliance is provided with double insulation. There are no user serviceable parts. Return to warranty center for repair or replacement.
- 16. Do not attempt to remove water tanks while the Carpet Cleaner is running.
- 17. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 18. Do not use abrasive materials to clean the Carpet Cleaner. Do not immerse the Carpet Cleaner in water.
- 19. Do not use on concrete, tar or similar rough surfaces.
- 20. Do not pick up pieces of string or fabrics with the Carpet Cleaner.
- 21. Do not clean tasseled or frayed carpets with the Carpet Cleaner.
- 22. Do not use the Carpet Cleaner without water tanks in place.
- 23. Store the Carpet Cleaner indoors. Store after use to prevent accidents.
- 24. Read and follow all operational instructions.

Servicing of Double Insulated Appliances

A double insulated appliance is marked with one or more of the following: The words "DOUBLE INSULATION" or "DOUBLE INSULATED" or the double insulation symbol (square within a square).

In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double=insulated appliance, nor should

a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system and should be done only by qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace.

SAVE THESE INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

General Safety Instructions



WARNING! Read and understand all instructions. Failure to follow all instructions listed below may result in electric shock, fire or serious personal injury. The warnings, cautions, and instructions discussed in this instruction manual cannot cover all possible conditions and situations that may occur. It must be understood by the operator that common sense and caution are a factor which cannot be built into this product, but must be supplied by the operator.

SAVE ALL INSTRUCTIONS!

ELECTRIC POWER

If electric circuit is overloaded with other appliances, this Carpet Cleaner may not operate properly. This Carpet Cleaner should be operated on a separate electrical circuit from other operating appliances.



SAFETY WARNING

Although your appliance is easy to operate, the warnings below must be followed for your safety:

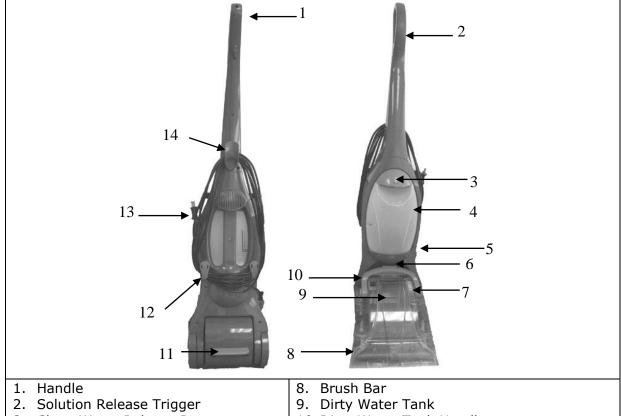
- 1. Do not place the Carpet Cleaner near a heat source.
- 2. Do not unplug by pulling on the power supply cord.
- 3. The appliance must be unplugged:
 - A. Before any cleaning or maintenance.
 - B. If it appears to be faulty.

THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.

THIS APPLIANCE HAS A POLARIZED PLUG (ONE PIN IS WIDER THAN THE OTHER) TO REDUCE THE RISK OF ELECTRICAL SHOCK. THIS PLUG IS DESIGNED TO FIT IN A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY INTO THE OUTLET, TRY THE PLUG THE OTHER WAY AROUND. IF THE PLUG STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN. DO NOT ATTEMPT TO ALTER, DISMANTLE OR FIND ANOTHER WAY AROUND THIS SAFETY FEATURE.

SAVE THESE INSTRUCTIONS

LIST OF MAIN PARTS



- 3. Clean Water Release Button
- 4. Clean Water Tank
- 5. Power Switch
- 6. Dirty Water Tank Latch
- 7. Exhaust Filter

- 10. Dirty Water Tank Handle
- 11. Handle Release Pedal
- 12. Lower Power Cord Holders
- 13. Power Cord
- 14. Upper Power Cord Holder

TECHNICAL SPECIFICATIONS

Model Number	VC9385S
Rating	120V Volt, 60 Hz
Watt	600W
Maximum Capacity Of	6 cups
Clean Water Tank	

CONTENTS OF PACKAGING

- 1. Handle
- 2. 2 x Screws
- 3. Carpet Cleaner Body
- 4. Instruction Manual

If any of the above items are missing, please contact our service department at 1-888-367-7373 or email customer-service@wk-usa.com for replacement. Our business hours are Mon – Fri, 9 AM – 4 PM CST.

ASSEMBLY

• Insert handle into the Carpet Cleaner. Insert a screw into the hole on each side of the handle. Tighten screws.

BEFORE FIRST USE

IMPORTANT: Do not use the Carpet Cleaner as a dry vacuum.

- Vacuum the carpet thoroughly.
- Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around furniture legs until the carpet has completely dried.



Check for Color Fastness:

Before cleaning carpet, test for color fastness. Dampen a white cloth with carpet solution. Test a small area in an inconspicuous place. Gently rub over the area. Check each color for color bleeding. If the cloth remains clean, it should be safe to clean the carpet.

PREPARING THE CARPET CLEANER

- Hold the handle of the clean water tank and press "Clean Water Tank Release". Tilt clean water tank away from the Carpet Cleaner and remove.
- Unscrew the tank cap from the bottom of the water tank and fill with 2 teaspoons of cleaning solution.
- Fill the remainder of clean water tank with warm tap water to the MAX line. Replace cap.
- Place bottom of clean water tank into the Carpet Cleaner and push back until it locks into place.



NOTE: Any carpet cleaner solution available at your local retail or hardware store can be used with this Carpet Cleaner. Please note you may need to modify the amount of cleaning solution you use.

Helpful Things to Think About Before Carpet Cleaning:

- Before cleaning, determine where to start and end, making sure not to walk over previously cleaned area.
- Do not over saturate carpet with cleaning solution while using Carpet Cleaner.
- For heavily soiled areas, additional applications may be necessary.
- Allow plenty of time for carpet to dry completely.
- Wipe cleaning solution from woodwork and wood to prevent damage.

INSTRUCTIONS FOR USE

 Plug cord into electrical outlet. Turn on the Carpet Cleaner by using the on/off switch located on the side of the machine.

IMPORTANT: Never leave unit unattended with power on. Turn off before emptying and filling tanks. Do not over saturate the carpet.

- Step onto the handle release pedal to put the Carpet Cleaner into cleaning position (Fig. 1).
- While depressing the solution release trigger (Fig. 2), pull Carpet Cleaner in a backward motion. Release the trigger and push the unit forward in the same path to agitate and remove dirty water and solution from the carpet.

NOTE: For heavier soiled areas repeat if necessary.



Fig. 1



Fig 2

IMPORTANT: For best results use a steady, moderate, forward and backward motion (about 1 second per square foot.) Always work from back to front across the room to avoid stepping on wet carpet and lowering pile.

- When dirty water tank is full, lift water tank latch (Fig. 3) and remove from base using handle.
- Twist dirty water tank outlet cap to the left and remove, empty, rinse and replace (Fig. 4).



Fig. 3



Fig. 4

- When finished cleaning, remove both dirty and clean water tank and rinse with warm water and allow to dry before storage.
- Remove exhaust filter, rinse with warm water and allow it to dry thoroughly before storing (Fig.5).



Fig. 5

IMPORTANT: Do not use any chemicals on the carpet when cleaning. ONLY use store bought carpet cleaner solution.

After Cleaning:

- Allow carpet to dry completely. Try not to walk on the carpet until thoroughly dry.
- If it is necessary to walk on the carpet, place white towels on the floor before walking on the carpet.
- If the carpet is not dry and the furniture must be placed back into the room, use plastic or foil under the furniture to prevent staining the carpet.
- Thoroughly clean the dirty water tank with warm tap water.
- After carpet is completely dry, vacuum the carpet using a vacuum cleaner with revolving brush.

MAINTENANCE



CAUTION:

Always be sure that the Carpet Cleaner is switched OFF and unplugged before removing water tanks, exhaust filter, and cleaning.

DO NOT use abrasive cleaners to clean any part of the Carpet Cleaner.

- When finished cleaning remove the dirty and clean water tank.
- Rinse water tanks with warm water and allow them to dry thoroughly before storage.
- Remove exhaust filter, rinse with warm water and allow it to dry thoroughly before storing (Fig.5).

STORING

DO NOT store the Carpet Cleaner with solution in clean water tank or dirty water tank Mineral deposits and mildew can form and will affect the performance of the Carpet Cleaner. Store the appliance in a dry location. Do not place any heavy items on top of Carpet Cleaner or hang by the handle. This may result in possible damage of appliance.

CAUTION:

Any electronic or electrical appliance should not be stored in or exposed to areas of high heat or humidity. Do not store your Carpet Cleaner close to stoves, radiators, furnaces, or in a bathroom or bathing area.

Service Center

If you have any question in regards to the operation of this appliance or are in need of a spare part please contact our service center at:

Wachsmuth & Krogmann, Inc.

Tel: 1-888-367-7373

Business hours are Mon-Fri 9:00 AM - 4:00 PM CST

E-mail: customer-service@wk-usa.com



Environmental Protection

If the Carpet Cleaner should no longer work at all, please make sure that it is disposed of in an environmentally friendly way.

LIMITED WARRANTY

Thank you for purchasing a top quality **Crofton** product. This **Carpet Cleaner**, **item# 4366-13**, was tested and meets our stringent quality standards. This product is warranted to be free from manufacturing defects in original materials, including original parts, and workmanship until **March 13**, **2015** or 2 years with proof of purchase.

The warranty is void if the defect is due to accidental damage, misuse, abuse, neglect, improper repair or alteration by unauthorized persons or failure to follow operation instructions provided with the product. This warranty does not apply to commercial use.

The warranty is non-transferable and applies only to the original purchase and does not extend to subsequent owners of the product. Liability under this warranty is limited to repair, replacement or refund at Wachsmuth & Krogmann discretion. In no event shall liability exceed the purchase price paid by the purchaser of the product. Under no circumstances shall there be liability for any loss, direct, incidental, special or consequential damage arising out of or in connection with the use of this product. This warranty is valid only in the United States of America. This warranty gives you specific legal rights, however, you may have other rights that vary from state to state. Some states do not allow limitation on implied warranties or exclusion of consequential damages therefore these restrictions may not apply to you.

In case you find the product to be defective please send it within the warranty period to our service center. To avoid transport damages please send the product in the original packaging. In return you will either receive your repaired item, a new product or a refund. Please fill out the Warranty Card and send it together with the product and purchase receipt

Wachsmuth & Krogmann Inc.
Tel: 1-888-367-7373 (Business hours Mon-Fri 9:00 AM - 4:00 PM CST)
E-mail: customer-service@wk-usa.com

WARRANTY CARD

Crofton Carpet Cleaner, Item 4366-13 Model # VC9385S

In case you find this product to be defective please send it within the warranty period to our service center. To avoid transport damages please send the product in the original packaging. In return you will receive your repaired item, a new product or a refund.

PLEASE PRINT CLEARLY

Customer Name			
Street			
City			
State			
ZIP Code			
Purchase Date			
Description of Defect :			

Wachsmuth & Krogmann Inc.

Tel: 1-888-367-7373 (Business hours Mon-Fri 9:00 AM - 4:00 PM CST)

E-mail: customer-service@wk-usa.com

621 IL Route 83, Suite 202,

Bensenville, IL 60106

USA

